

## SASB Index

With this index we are disclosing for the first time financially material sustainability information in the context of the Insurance Sustainability Accounting Standard. This is one of 77 industry-specific standards

drawn up by the US Sustainability Accounting Standards Board (SASB). The standards are used by companies worldwide to identify, manage and communicate financially material sustainability information.

### Sustainability Disclosure Topics and Accounting Metrics

Code	Accounting Metric	References
<b>Transparent Information &amp; Fair Advice for Customers</b>		
FN-IN-270a.1	Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of insurance product-related information to new and returning customers	<p>Unlike in the retail insurance sector, the reinsurance industry is not subject to statutory requirements to provide product or service information to its customers. Nonetheless, in the reporting period there were no incidents of non-compliance with our duties to provide information about products or services.</p> <p>However, the trust of our stakeholders is vital to our entrepreneurial success. We therefore seek an active and ongoing dialogue. In this connection, we report regularly and transparently on relevant issues.</p> <p>We have defined our Client Excellence strategic initiative. It seeks leadership in client centricity and aims to broaden our client relationships by raising them to a strategic level.</p> <p>For further details regarding our approach to transparency, please refer to the section "Dialog" on page 39 et seq. of our <a href="#">Sustainability Report 2020</a>. For further details regarding our Client Excellence strategic initiative, please refer to the section "Preferred business partner" in our <a href="#">Group Strategy 2021 – 2023</a>.</p>
FN-IN-270a.2	Complaints-to-claims ratio	Given our activities as a B2B service provider, we do not calculate a complaints-to-claims ratio.
FN-IN-270a.3	Customer retention rate	<p>Given our activities as a B2B service provider, we do not calculate customer retention rates as we would if we had retail customers.</p> <p>Nevertheless, we seek leadership in client centricity and want to broaden key client relationships. This is why we have defined our</p>

Client Excellence strategic initiative. We aim to leverage our full potential with key clients by focusing on cross-business opportunities and build on state-of-the-art client relationship management. Data analytics will enable us to enhance capital prioritisation and allocation on the basis of client segmentation. The full data usage will allow us to address our clients' strategic needs proactively.

For further details regarding our customer orientation and satisfaction activities please refer to the section "Preferred business partner" in our [Group Strategy 2021 – 2023](#).

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FN-IN-270a.4	Description of approach to informing customers about products	Unlike in the retail insurance sector, the reinsurance industry is not subject to statutory requirements to provide product or service information to its customers.
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Nevertheless, we seek leadership in customer centricity and want to broaden key client relationships. For further details regarding our approach to customer orientation please refer to the section "Preferred business partner" in our [Group Strategy 2021 – 2023](#).

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### **Incorporation of Environmental, Social, and Governance Factors in Investment Management**

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FN-IN-410a.1	Total invested assets, by industry and asset class	The allocation and measurement of investments is determined by the investment intent and complies with the requirements of IAS 39 "Financial Instruments: Recognition and Measurement". We do not use the North American Industry Classification System (NAICS) for classifying investees.
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Please refer to page 58 of our [Annual Report 2020](#) for the breakdown of our investments under own management by asset class. An overview of the regional origin of the investments under own management can be found on page 190 of our [Annual Report 2020](#).

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FN-IN-410a.2	Description of approach to incorporation of environmental, social, and governance (ESG) factors in investment management processes and strategies	<p>For a description of our sustainability approach in the investment portfolio please see the section "ESG in asset management" on page 86 et seq. of our <a href="#">Sustainability Report 2020</a>.</p> <p>Please refer to pages 74 and 77 of our <a href="#">Annual Report 2020</a> for an impact assessment of our investments on the environment and on social matters respectively.</p>
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## Policies Designed to Incentivize Responsible Behavior

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**FN-IN-410b.1** Net premiums written related to energy efficiency and low carbon technology Our net premiums written related to renewable energies in our facultative reinsurance business on an underwriting-year basis in 2020 rose by 31.2 % to USD 36.2 million (previous year: USD 27.6 million).

Please refer to page 79 of our [Sustainability Report 2020](#) for details regarding sustainable and green technologies.

**FN-IN-410b.2** Discussion of products and/or product features that incentivize health, safety, and/or environmentally responsible actions and/or behaviors Under the term “sustainable protection” in our Sustainability Strategy 2021 – 2023 we bring together all our activities that support the transformation to a sustainable world. Especially in our Life and Health business we support healthy lifestyles. For example, we have partnered with various distribution channels in many different countries around the world on all types of individual credit life products.

Furthermore, Hannover Re and Discovery have entered into a strategic partnership called Vitality Active to provide insurers with an affordable, mobile-based, behavioural wellness solution encouraging their policyholders to take steps to improve their health and to increase their levels of exercise.

For further information, please refer to page 76 et seq. of our [Sustainability Report 2020](#) regarding our sustainable protection. In addition, we keep our customers updated about innovative and sustainable products on our website and our LinkedIn Profile.

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## Environmental Risk Exposure

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**FN-IN-450a.1** Probable Maximum Loss (PML) of insured products from weather-related natural catastrophes For the purpose of assessing our material catastrophe risks from natural hazards (especially earthquake, windstorm and flood) we use licensed scientific simulation models, supplemented by the expertise of our own specialist departments, that deliver probability distributions for losses from natural catastrophes. The monitoring of the risks resulting from natural hazards is rounded out by scenario analyses. Major scenarios and stress tests are shown in the table on page 94 of our [Annual Report 2020](#).

**FN-IN-450a.2** Total amount of monetary losses attributable to insurance payouts from modelled natural catastrophes (1) Please refer to page 95 of our [Annual Report 2020](#) for losses from modelled natural catastrophes by type of event and geographic segment in excess of EUR 10 million gross.

and (2) non-modelled natural catastrophes, by type of event and geographic segment (net and gross of reinsurance) (2) Currently, we do not disclose the total amount of monetary losses attributable to insurance payouts from non-modelled natural catastrophes.

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FN-IN-450a.3 Description of approach to incorporation of environmental risks into the underwriting process for individual contracts and the management of firm-level risks and capital adequacy (1) Please refer to the section "Insurance business" on page 74 of our [Annual Report 2020](#) for detailed information about our ESG manual (1) for individual risks incl. several exclusions as well our phased plan for a gradual withdrawal from thermal coal in the entire portfolio of property and casualty reinsurance business. (2) As a meta-risk, the consequences of climate change can – like other ESG risks – affect various categories of our risk register. At the same time, the implications of climate change represent the most significant ESG risk for our company in relation to financial sustainability and are therefore closely analysed, monitored and controlled. The focus of our climate change risk analysis is currently on changes in the frequency and severity of natural catastrophes (physical risks) and on transitory risks, especially in connection with investments. For further information please see the section "Climate change" on page 92 of our [Annual Report 2020](#) and for a description assessing our material catastrophe risks from natural hazards please refer to page 94 of our [Annual Report 2020](#).

Further information on the incorporation of environmental risks into the management of firm-level risks and capital adequacy can be found in the section "Natural catastrophe risks and climate change" on page 83 of the [Annual Report 2020](#).

With regard to non-financial aspects, no additional risks were identified that are highly likely and have severely negative impacts on operations. Nor were any severely negative impacts of our operations on non-financial aspects identified. As part of our sustainability management we constantly strive to reduce even less severe negative impacts. For further information please see the section "Risk management system" on page 73 of our [Annual Report 2020](#).

With our first reporting aligned with the recommendations of the Task Force on Climate-Related Financial Disclosures (TCFD) on pages 42 of our [Sustainability Report 2020](#) we are documenting the status of our activities in relation to opportunities and risks connected with climate change.

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## Systemic Risk Management

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FN-IN-550a.1	Exposure to derivative instruments by category: (1) total potential exposure to non-centrally cleared derivatives, (2) total fair value of acceptable collateral posted with the Central Clearinghouse, and (3) total potential exposure to centrally cleared derivatives	We do not report our derivative instruments by these categories. We use derivative financial instruments in order to hedge parts of our portfolio against interest rate and market price risks, optimise returns or realise intentions to buy / sell. In this context we take special care to limit the risks, select first-class counterparties and adhere strictly to the standards defined by investment guidelines. For further information and the maturity structure of derivative financial instruments, please refer to page 236 et seq. of our <a href="#">Annual Report 2020</a> .
FN-IN-550a.2	Total fair value of securities lending collateral assets	Please refer to the section "8.7 Contingent liabilities and commitments" on pages 247 and 248 of our <a href="#">Annual Report 2020</a> .
FN-IN-550a.3	Description of approach to managing capital and liquidity-related risks associated with systemic non-insurance activities	Please refer to the section "Market risks" on page 98 et seq. of our <a href="#">Annual Report 2020</a> .

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## Activity Metric

Code	Activity Metric	References
FN-IN-000.A	Number of policies in force, by segment: (1) property and casualty, (2) life, (3) assumed reinsurance	<p>This activity metric does not apply to our business model as a reinsurer. Instead, please refer to our gross and net written premium by segment.</p> <p>Please see the following pages of our <a href="#">Annual Report 2020</a> for:</p> <ul style="list-style-type: none"><li>• our gross premium by business group (page 36),</li><li>• the gross premium in Property &amp; Casualty reinsurance broken down by markets, regions and lines of business (page 38),</li><li>• our key figures for Property &amp; Casualty reinsurance (page 41),</li><li>• the breakdown of gross premium by markets in Life &amp; Health reinsurance (page 51)</li><li>• and the key figures for Life &amp; Health reinsurance (page 52).</li></ul>

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